## Retail Agent to E&S (Excess & Surplus) Market

### **Purpose and Focus**

Improve the electronic exchange of information between Retailers and MGA/Wholesalers

Explore all opportunities for enhanced workflows between the group's membership

Recommend industry direction(s) and encourage implementation

# Participate in the industry E & S effort!

# Retail Agent to E&S Market Joint Industry Initiative

Sponsored By









#### Participating in the Retail to E&S Groups

ACORD E&S Forms working groups focus on additions, enhancements and development to ACORD Form's and the related Standards. The E&S Forms WG is open to the E&S community. Thus we encourage you to send volunteer representatives to attend these groups. Getting involved enables your organization to:

- help build standards that address your specific business needs
- develop in-house expertise through working with industry leaders
- stay on the leading edge of standards implementation

To register for the E&S working group, follow the steps below:

#### **Username and Password**

- Register on ACORD's Web site (www.acord.org).
- Then send an email to <u>workinggroups@acord.org</u> requesting that you be added to the "Independent - Retail Agent/E&S group. Any questions, contact cdurland@acord.org
- Already registered? Then, send an email to <u>workinggroups@acord.org</u> requesting that you be added to the "Independent - Retail Agent/E&S group. Any questions, contact <u>cdurland@acord.org</u>

#### Join the Teams Working Group

Participants communicate with each other throughout the year using a network called Teams.acord.org. Teams lets you share documents and emails with those having a common interest.

## **Use ACORD Standards!**

#### Why Standards are needed by the E&S market and Retail market

The E&S carriers built unique systems and created online applications for the agents to re-key the information which was already in their agency system and each carrier system was different ... and the agent cried out ... (link to Stop the madness power point)

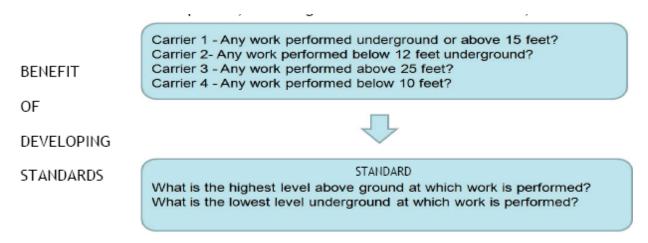
(Expand and develop a summary for Problem and Vision slides)

Why ACORD standards will work with the E&S market and Retail market?

Named insured
Additional insured
Coverages
Limits
Deductibles

Primary or Excess, we all use these data elements!

What are the ACORD Standards? To put it in the simplest possible way, standards are a set of rules and guidelines that provide a common framework for communication. ACORD Standards allow different companies to transact business electronically with agents, brokers and other data partners in the insurance, reinsurance and related financial services industries. They serve as a common communication method for use by multiple parties, thereby increasing the efficiency of the entire industry.



If you would like sample XML to help with your implementation, contact <a href="mailto:cdurland@acord.org">cdurland@acord.org</a>.

## **Certify your ACORD Standard Messages**

What is the Certification process - ACORD certifies member implementations, ensuring that ACORD standards are implemented accurately and meet the specification. ACORD certification shows that your organization implemented the ACORD data standards, met the technical requirements, and reported those achievements to ACORD. To learn more, visit <a href="http://www.acord.org/standards/implementation/tcf/Pages/default.aspx">http://www.acord.org/standards/implementation/tcf/Pages/default.aspx</a>.

Anyone can test their messages by visiting <a href="http://tcfumv.acord.org/">http://tcfumv.acord.org/</a>. Only <a href="https://tcfumv.acord.org/">ACORD members</a> are eligible for certification.

Process to become certified (ACORD Members only) – link to page Certification process More information -

http://www.acord.org/standards/implementation/certification/Pages/default.aspx Technical help -email certifications@acord.org

If you would like to join the industry effort supporting the development of efficient workflows for Excess and Surplus lines, secure a user name and password from <a href="www.acord.org">www.acord.org</a> and then send an email to <a href="www.acord.org">workinggroups@acord.org</a> requesting that you be added to the "Independent - Retail Agent/E&S group. Any questions, contact <a href="cdurland@acord.org">cdurland@acord.org</a>

#### ACORD Forms and Participating in the Retail to E&S ACORD Forms Groups

The individuals involved in this effort confirmed that the ACORD Commercial lines forms may be utilized in processing E&S Business. In addition, they discussed that additional data is needed to process specialty business. The result was to establish an ACORD Excess and Surplus Lines Working Group. Eight specialty programs have been indentified to start the development effort towards standardization of forms and applicable eForms, AL3 and/or XML Messages. They are the following:

- Artisan
- Apartment
- Lessors Risk
- Condominium/HO Associations
- Alarm Installation
- Office
- Vacant Building
- Small Restaurant/Coffee Shop/Deli

Active participation in these meetings is normally reserved for current ACORD members. Initially the E&S Forms WG will be open to the E&S community. Thus we encourage you to send volunteer representatives to attend these groups. Getting involved enables your organization to:

- help build standards that address your specific business needs
- develop in-house expertise through working with industry leaders
- stay on the leading edge of standards implementation

#### FAQ specific to E&S (Angelyn has this been developed)

#### Additional information about ACORD

- ACORD initiatives <a href="http://www.acord.org/about/NewsCenter/news/Pages/default.aspx">http://www.acord.org/about/NewsCenter/news/Pages/default.aspx</a>
- Navigating the ACORD Website <a href="http://www.acord.org/Pages/SiteMap.aspx">http://www.acord.org/Pages/SiteMap.aspx</a>
- The standard development process http://www.acord.org/standards/Pages/default.aspx
- ACORD Framework http://www.acord.org/resources/framework/Pages/default.aspx
- Implementation tools and documents -<a href="http://www.acord.org/standards/implementation/Pages/default.aspx">http://www.acord.org/standards/implementation/Pages/default.aspx</a>
- eForms <a href="http://www.acord.org/standards/forms/Pages/eForms.aspx">http://www.acord.org/standards/forms/Pages/eForms.aspx</a>

 Designation Program http://www.acord.org/standards/implementation/ace/Pages/faq.aspx

#### Membership

#### **Benefits** -

- Access to the "Help File"
- Access to the ACORD Framework.

#### Requirements - Become a member

http://www.acord.org/about/membership/Pages/default.aspx - http://www.acord.org/about/membership/Pages/membershipPCS.aspx

- Carriers P&C/Surety Single Library Rate (SLR) which provides both full
   ACORD membership in the P&C/Surety Program and full access to all
   ACORD P&C/Surety forms. The fee is \$75 per million of direct written premiums with a
   minimum of \$7,000 and a maximum of \$400,000. (All in U.S. dollars).
   <a href="http://www.acord.org/programs/property.aspx">http://www.acord.org/programs/property.aspx</a>
- Solution Providers Annual membership fee: \$8,000 (U.S.) http://www.acord.org/programs/associate.aspx
- MGA, Wholesaler, Broker, Agent Annual membership fee for Intermediaries \$43 per million of gross annual revenue. Minimum fee \$7,000; maximum \$125,000 (All in U.S. dollars) - <a href="http://www.acord.org/programs/property.aspx">http://www.acord.org/programs/property.aspx</a>

To access member only information, licensing agreements may be applicable. Please contact Dominic Caccioppoli@acord.org if you have questions.